



ODISHA GRAMYA BANK

Information Technology Department
Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar

RFP Ref. No OGB/RFQ/ITD/VAPT/012/2021-22 Dated 03rd February 2022, Amendment_1 Date: 09-02-2022

AMENDMENT_1: REQUEST FOR QUOTATION (RFQ) FOR ENGAGEMENT OF CERT-IN EMPANELED AUDITOR FOR AUDIT OF INFORMATION SECURITY (IS) AND VULNERABILITY ASSESSMENT & PENETRATION TESTING (VAPT) OF ODISHA GRAMYA BANK DATA CENTERS, DISASTER RECOVERY CENTERS AND WEBSITE

All bidders are here by informed that the necessary amendments to RFQ are provided in Table#1 for the queries received from bidders and Bank's response to the queries are provided in Table#2.

Table#1: Amendment_1

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment																																
1	RFP Clause# 1.3 SCOPE OF WORK	3	Area of Operations: (10)	Audit of all hardware's at DC Chennai, DRS Hyderabad as per RFP.	<p>Audit of all hardware's at DC Chennai, DRS Hyderabad as per RFP. The count of hardware provided are illustrative and may vary by 10% from actual.</p> <p>Count of hardware under scope of Audit:</p> <table border="1"><thead><tr><th>Type</th><th>DC</th><th>DR</th><th>Head Office</th></tr></thead><tbody><tr><td>Physical Servers for AePS</td><td>2</td><td>2</td><td>0</td></tr><tr><td>HSM</td><td>1</td><td>0</td><td>0</td></tr><tr><td>Firewalls</td><td>3</td><td>3</td><td>0</td></tr><tr><td>Routers</td><td>12</td><td>12</td><td>1</td></tr><tr><td>L3 Switches</td><td>9</td><td>9</td><td>1</td></tr><tr><td>HP Unix Server for CBS</td><td>5</td><td>4</td><td>0</td></tr><tr><td>SAN Switch</td><td>2</td><td>2</td><td>0</td></tr></tbody></table>	Type	DC	DR	Head Office	Physical Servers for AePS	2	2	0	HSM	1	0	0	Firewalls	3	3	0	Routers	12	12	1	L3 Switches	9	9	1	HP Unix Server for CBS	5	4	0	SAN Switch	2	2	0
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Internet Proxy	0	0	3																																										
2	RFP Clause# 1.3 SCOPE OF WORK	7	Area of Operations: 6.Vulnerability Assessment and Penetration Tests (VAPT): (2)	Enterprise Wide Network covering all its branches and offices spread across the 13 districts	<p>VAPT of Enterprise Wide Network covering all its branches and offices spread across the 13 districts is to be done at DC and DRC without scanning of devices at branches.</p> <p>VAPT of Router at Head Office for WAN connectivity to be considered under VAPT.</p>																																								
3	1.PROJECT SPECIFIC TERMS & CONDITIONS:	2	1.2 BIDDER'S QUALIFICATION CRITERIA:	3. The bidder's Firms/organization should have 10+ years' experience in Information Security Audit and should work in various banking and Financial Sector Projects	3. The bidder's Firms/organization should have 5+ years' experience in Information Security Audit and should work in various banking and Financial Sector Projects																																								
4	1.3 SCOPE OF WORK	3	2. Generally the IS Audit / Review shall	New clause	Selected vendor should do a revalidation audit of compliance report shared by Bank towards the audit																																								

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
				take into account the following:	report of selected vendor. The revalidation should be done without physical visit.

1.1 SCHEDULE OF BIDDING PROCESS:

S.No	Description of Information/ Requirement	Current Schedule	Revised Schedule
1.	Tender Reference Number	OGB/RFQ/ITD/VAPT/012/2021-22	OGB/RFQ/ITD/VAPT/012/2021-22
2.	Date of Issue of RFQ	03 rd February 2022	03 rd February 2022
3.	Bid Submission Mode.	Through manual Tendering process	Through manual Tendering process
4.	Last Date and Time for submission of bids along with supporting documents through the above	14 th February 2022 15:00 Hrs	21st February 2022 15:00 Hrs
5.	Date, time and venue for opening bid.	14 th February 2022 16:00 Hrs at the Bank's Information Technology Department, Bhubaneswar.	21st February 2022 16:00 Hrs at the Bank's Information Technology Department, Bhubaneswar.
6.	Address for Communication / Submission of Bids	The General Manager, Information Technology Dept., Odisha Gramya Bank, Head Office, AT- Gandamunda, P.O:- Khandagiri Bhubaneswar – 751030.	The General Manager, Information Technology Dept., Odisha Gramya Bank, Head Office, AT- Gandamunda, P.O:- Khandagiri Bhubaneswar – 751030.
7.	Contact officials for any clarification.	B. K. Patra- General Manager Telephone – 0674-2353038 S. S. Acharya - Senior Manager Telephone – 0674-2353045 A. Patra – Sr. Manager Telephone – 0674-2353025	B. K. Patra- General Manager Telephone – 0674-2353038 S. S. Acharya - Senior Manager Telephone – 0674- 2353045 A. Patra – Sr. Manager Telephone – 0674-2353025
8.	Contact e-mail ID	itd@odishabank.in	itd@odishabank.in

Table#2: Clarification on queries of bidders

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
1	Cybersecurity Analyst	3	1.3 SCOPE OF WORK Area of Operations: (10)	Audit of all hardware's at DC at Chennai, DRS Hyderabad as per RFP.	can we get the entire list of the Hardware which will be part of the scope and we need to consider for the Audit	Clarification: The list of hardware cannot be shared at this stage for security reasons. However, the count of hardware under scope for Audit has been provided in this Amendment. Refer Amendment_1 dated 09-02-2022, Point# 1
2	Cybersecurity Analyst	8	1.3 SCOPE OF WORK Area of Operations: (6)	Additional SCOPE: (13)Penetration & Vulnerability test of web site	can we have details which need to be considered for the VAPT as part of Scope	Clarification: The website of Odisha Gramya Bank i.e. www.odishabank.in should be considered for VAPT audit. This Audit can be done remotely.
3	Cybersecurity Analyst	7	1.3 SCOPE OF WORK Area of Operations: (6)	List of Assets / Processes that may be covered	Can we have the precise/detailed list of assets (Network Devices, Servers, and Applications) which will be part of Scope? Request you to kindly provide us list of Application and Details of the applications which will be part of the Audit Scope	Refer Amendment_1 dated 09-02-2022, Point# 1
4	Cybersecurity Analyst	7	1.3 SCOPE OF WORK Area of Operations: (6)	2. Enterprise Wide Network covering all its branches and offices spread across the 13 districts of Odisha State including network equipment and security equipment	Request your kind confirmation on the number of Locations. Let us know the number of precise locations on sample basis .Let us know the location of the branches & whether audit is required onsite / offsite	Refer Amendment_1 dated 09-02-2022, Point# 2

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
5	CYRAAC Services Private Limited	8	1.5 PAYMENT TERMS:	The invoice value of the IS Audit shall be paid on arrear after successful completion of IS Audit and submission of final Audit Report. Payment shall be released by Head Offices (ITD) on submission of GST complaint Invoice.	<p>Please let us know if the below payment milestone can be considered by the bank</p> <p>For IS Audit Each Year 50% on issue of PO / Advance 50% Completion of Audit</p> <p>For VAPT - each year 50% Issue of PO/Signing of SOW / Advance 50% on completion of initial round of Test</p>	Existing clause in the RFQ stands
6	Varutra	2	1. PROJECT SPECIFIC TERMS & CONDITIONS: 1.2 BIDDER'S QUALIFICATION CRITERIA:	3. The bidder's Firms/organization should have 10+ years' experience in Information Security Audit and should work in various banking and Financial Sector Projects	Please relax this criteria to 5Years to 8Years as 10+ years' Experience. Varutra is Quality Driven Organization which all our Client so far had been appreciated.	Refer Amendment_1 dated 09-02-2022, Point# 3
7	Varutra	2 & 3	1.3 SCOPE OF WORK 1. Area of Operations:	It is mentioned 3 different office location. DC site at Chennai, DR site at Hyderabad & CBS Help Desk at Bhuvneshwar	<p>1. Is it a Co-location Environment! If yes please provide the Name of the Service Provider & Type of Services (Hosted Environment & Dedicated OR Shared Services)</p> <p>2. Bank is expecting all activity to be conducted On-Site or Off-site or Hybrid Model (Few activities to be executed On-Site and few activities Off-Site).</p> <p>3. Bank will provide Consultant On-site Travelling, Lodging & Boarding Cost at actuals</p>	<p>Clarification: Bank's Data Centre and Disaster Recovery Centre are co-located at Nextra Data Ltd, Chennai and STT Global Data Centre Ltd., Hyderabad respectively. Audit at these two location should be done with on-site visit.</p> <p>For other locations and websites, Off-site audit can be done.</p> <p>Bidder should quote the cost towards one complete event of Audit of all scope of work in this RFQ inclusive of all costs. No</p>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
						additional cost apart from the quoted price of an event will be accepted by Bank.
8	Netrika Consulting India Pvt. Ltd.	3	1.3 SCOPE OF WORK Area of Operations: (10)	Audit of all hardware's at DC at Chennai, DRS Hyderabad as per RFP.	How many Servers with Operating systems are there?	<p>Clarification:</p> <p>The list of hardware cannot be shared at this stage for security reasons. However, the count of hardware under scope for Audit has been provided in this Amendment.</p> <p>Refer Amendment_1 dated 09-02-2022, Point# 1</p>
9	Netrika Consulting India Pvt. Ltd.	3	1.3 SCOPE OF WORK Area of Operations: (10)	Audit of all hardware's at DC at Chennai, DRS Hyderabad as per RFP.	How many Routers, Firewalls, ATM switches are there?	<p>Clarification:</p> <p>The list of hardware cannot be shared at this stage for security reasons. However, the count of hardware under scope for Audit has been provided in this Amendment.</p> <p>Refer Amendment_1 dated 09-02-2022, Point# 1</p>
10	Netrika Consulting India Pvt. Ltd.	4	1.3 SCOPE OF WORK Area of Operations: (3)	3.Brief Details about Application Audit	Please provide details about each application such as no. of dynamic pages, static pages, roles, any modules	<p>Clarification:</p> <p>Bidder should consider the audit of applications irrespective of number of static or dynamic page.</p> <p>Existing clause in RFQ stands</p>
11	Netrika Consulting India Pvt. Ltd.	4	1.3 SCOPE OF WORK Area of Operations: (3)	3.Brief Details about Application Audit	Application Audit is to be done onsite or offsite	<p>Clarification:</p> <p>Applications hosted in DC and DR to be audited on-site. Website and other applications hosted in</p>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
						Head Office can be audited off-site
12	Grant Thornton Bharat LLP	2	1.2 BIDDER'S QUALIFICATION CRITERIA (1)	The bidder's Firm/Organizations is registered as a company or Proprietorship firm in India as per Companies Act, 1956/2013. The Certificate of Incorporation or Certificate of Proprietorship issued by the Registrar of Companies is to be submitted along with bid. (Documentary proof should be attached).	Request you to kindly consider amend the clause as under: The bidder's Firm/Organizations is registered as a company or Proprietorship firm in India as per Companies Act, 1956/2013 or Partnership Act 1932 or LLP Act 2008. The Certificate of Incorporation or Certificate of Proprietorship issued by the Registrar of Companies is to be submitted along with bid. (Documentary proof should be attached).	Existing clause in the RFQ stands
13	Grant Thornton Bharat LLP	2	1.2 BIDDER'S QUALIFICATION CRITERIA (3)	The bidder's Firms/organization should have 10+ years' experience in Information Security Audit and should work in various banking and Financial Sector Projects	Request you to kindly consider amend the clause as under: The bidder's Firms/organization should have at least 05 years' experience in Information Security Audit and should work in various banking and Financial Sector Projects	Refer Amendment_1 dated 09-02-2022, Point# 3
14	Grant Thornton Bharat LLP			Additional clause	The Bidder must have an average annual turnover of INR 5 Crores from IT Audit / Cyber Security/ Information Security Audit services for the last three financial years ending 31st March 2021	Existing clause in the RFQ stands
15	Grant Thornton Bharat LLP			Additional Clause: Indemnity	The Client shall indemnify and hold harmless the GT Entities and GT Bharat LLP for all Losses incurred in connection with any third-party Claim, except to the extent finally judicially determined to have resulted primarily	Existing clause in the RFQ stands

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					from the fraud or bad faith of such GT Entity or GT Bharat LLP	
16	Grant Thornton Bharat LLP			Additional Clause: Non-solicitation	<p>During the Restricted Period, no Engagement Personnel of either party shall solicit for employment any Engagement Personnel of the other party. "Engagement Personnel" shall be defined as only those personnel of either party who a) are directly involved in the provision of Services under the applicable Statement of Work, or b) are the direct recipients of such Services. The "Restricted Period" shall be defined to include a) the Term of the applicable Statement of Work, b) a period of 12 months after the expiration of such Term, and c) for those Engagement Personnel whose involvement as a direct provider or recipient of Services ends prior to the expiration of the Term, for 12 months after such involvement ends.</p> <p>Provided, that this restriction shall not apply to (i) Engagement Personnel of a party who respond to general advertisements for positions with the other party, (ii) Engagement Personnel of either party who come to the other party on their own initiative without direct or indirect encouragement from the other party's Engagement Personnel, or (iii) generic recruiting activities by non-Engagement Personnel, including direct outreach by recruiters of either party who have sourced the individuals in the ordinary</p>	Existing clause in the RFQ stands

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					course of recruiting through the use of research, agencies, social media and/or other technology or tools	
17	Grant Thornton Bharat LLP			Additional Clause: Force Majeure	<p>Force Majeure to facilitate remote working.</p> <p>i. To the extent that the provision of the Services is impacted by a pandemic (including COVID19) and any reasonable concerns or measures taken to protect the health and safety interests of either Party's personnel, the Parties will work together to amend the Agreement to provide for the Services to be delivered in an appropriate manner, including any resulting modifications with respect to the timelines, location, or manner of the delivery of Services.</p> <p>ii. Where the Bidder Personnel are required to be present at Client's premises, the Bidder will use reasonable efforts to provide the Services on-site at Client side, provided that, in light of a pandemic the parties agree to cooperate to allow for remote working and/or an extended timeframe to the extent</p> <p>a. any government or similar entity implements restrictions that may interfere with provision of onsite Services;</p> <p>b. either party implements voluntary limitations on travel or meetings that could interfere with provision of onsite Services, or</p> <p>c. an bidder's resource determines</p>	Existing clause in the RFQ stands

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					that he or she is unable or unwilling to travel in light of a pandemic-related risk.	
18	Grant Thornton Bharat LLP			Additional Clause: Non-Exclusivity	Request you to kindly consider the clause as under: It is agreed that the services are being rendered on a non-exclusive basis and the Bidder shall have the right to pursue business opportunities that it may in its sole discretion deem appropriate.	Existing clause in the RFQ stands
19	Grant Thornton Bharat LLP			Additional Clause: Termination	GT may terminate this Agreement, or any particular Services, immediately upon written notice to GIL if GT reasonably determine that GT can no longer provide the Services in accordance with applicable law or professional obligations.	Existing clause in the RFQ stands
20	Grant Thornton Bharat LLP			Additional Clause: Limitation of the Bidder's Liability towards the Purchaser	Request you to kindly modify/add the clause as under: The Client (and any others for whom Services are provided) shall not recover from the Bidder, in contract or tort, under statute or otherwise, any amount with respect to loss of profit, data or goodwill, or any other consequential, incidental, indirect, punitive or special damages in connection with claims arising out of this Agreement or otherwise relating to the Services, whether or not the likelihood of such loss or damage was contemplated. The Client (and any others for whom Services are	Existing clause in the RFQ stands

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					provided) shall not recover from the Bidder, in contract or tort, including indemnification obligations under this contract, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the Services	
21	Risk Quotient	8	1.5 PAYMENT TERMS:	The invoice value of the IS Audit shall be paid on arrear after successful completion of IS Audit and submission of final Audit Report. Payment shall be released by Head Offices (ITD) on submission of GST complaint Invoice.	We would request a relaxation in this condition. We request that the payment be permitted as 40% Advance with the order, 40% on submission of draft report and balance 20% on submission of the final report	Existing clause in the RFQ stands
22	TÜV SÜD South Asia Pvt. Ltd.	3	1.3 SCOPE OF WORK Area of Operations: (10)	Audit of all hardware's at DC at Chennai, DRS Hyderabad as per RFP.	Total No of Network devices (servers, OS, database, etc.) of all 13 districts If possible with approximate distinct count of a different network devices	Clarification: The list of hardware cannot be shared at this stage for security reasons. However, the count of hardware under scope for Audit has been provided in this Amendment. Refer Amendment_1 dated 09-02-2022, Point# 1
23	TÜV SÜD South Asia Pvt. Ltd.	4	1.3 SCOPE OF WORK Area of Operations: (3)	3.Brief Details about Application Audit	Applications mentioned in the 'Point 3 – Brief detail about application audit' of the RFQ document Web Applications mentioned there are to be considered as for web Application PT as part of VAPT?	Clarification: The web applications listed in the RFQ should be considered for VAPT.

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
24	TÜV SÜD South Asia Pvt. Ltd.	4	1.3 SCOPE OF WORK Area of Operations: (3)	3. Brief Details about Application Audit	If Yes to the above question the please provide Application Name, URL: No of Static pages of application No of Dynamic pages of application No of web services (SOAP/REST) related to the application No of Functions in each web service	Clarification: Bidder should consider the audit of applications irrespective of number of static or dynamic page. Existing clause in RFQ stands
25	TÜV SÜD South Asia Pvt. Ltd.	3	1.3 SCOPE OF WORK	2. Generally the IS Audit / Review shall take into account the following: New Clause	No of Revalidation tests to be performed post initial round of VAPT	Refer Amendment_1 dated 09-02-2022, Point# 4
26	TÜV SÜD South Asia Pvt. Ltd.				Please provide the total No of departments that are in-scope of IS audit present in Odisha Gramya Bank	Clarification: Audit should be done for IT department and IT infrastructure within the scope of this RFQ.
27	TÜV SÜD South Asia Pvt. Ltd.				Please clarify more on project delivery mode, whether it will be completely onsite or remote	Clarified elsewhere.